

## Quality Statement

SMH Industrial Services Co. Ltd., an Operation & Maintenance, Shutdown & Turnaround, Machine Shop & Metal Fabrication, and Logistics & Support Service Company is committed to achieving TOTAL CUSTOMER SATISFACTION by perusing the following objectives:

- ⇒ *to fulfil or exceed customer's expectations in a consistent and timely manner.*
- ⇒ *to develop our technology and infrastructure continuously in order that we may offer the latest available technology to meet the ever changing market demands.*
- ⇒ *to assist our Clients realize their full potential by providing the highest quality products and services with a zero complaint as possible.*

Our customer support strategy is based upon total customer satisfaction and we will continually strive to offer a complete package of up-to-date value added solutions to meet our customers' needs.

We value above all our Long Term Customer Relations.



Mohammed Shafeeq  
Managing Director